

Who Do You Call?

Milady Help Desk

When to contact:

- Issues with existing access codes
- Login issues (usernames and passwords) with students or instructors
- Trouble loading activities/eBook
- Assignment corrections
- Questions about accreditation reports/hours

How to contact:

- Email mindtaphelp@milady.com

Cengage Tech Support

When to contact:

- If MindTap is down
- Experiencing MindTap error messages
- Activities are not loading

How to contact:

- cengage.com/support
- 800-648-7450

Implementation and Training Team

When to contact:

- Live webinars
- One-on-one advanced training
- MindTap troubleshooting support

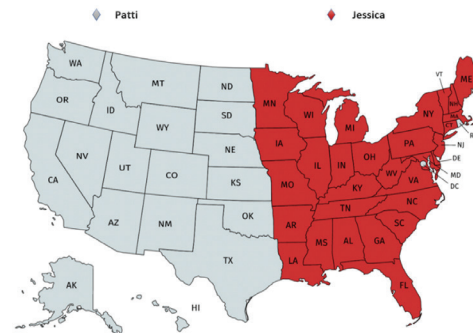
How to contact:



Patti Wanamaker
West Coast Support
patti.wanamaker@cengage.com



Jessica George
East Coast Support
jessica.george@cengage.com



Milady Account Managers

When to contact:

- Get product questions answered
- Create an account and place an order
- Request a review copy
- Get training and implementation help
- LMS integrations

How to contact:

milady.com/contact

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Need Help?

View MindTap Step-By-Step Tutorials
MILADY.COM/MINDTAP-TRAINING